

Innovative Technology Program Chosen to Drive Efficiencies and Enhanced Customer Service at K-12 School Districts across the State of West Virginia

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Cybersoft Technologies, Inc. announced that the State of West Virginia Department of Education (WVDE) has awarded a contract to Cybersoft to enhance the productivity of their food service operation statewide. The WVDE's Office of Child Nutrition oversees the operation of over 100 school districts which have over 800 public and private schools.

The WVDE plans to drive innovation and operational efficiencies by implementing one software suite statewide on a centralized database on WVDE-maintained servers. This will eliminate the need for county school districts to support servers and databases at the local level. Primero technology will allow West Virginia to offer a universal free/reduced price meal application statewide enabling boards of education to transfer eligibility statuses when students move from county to county. Paperwork will be reduced and lapses in benefits to students will be prevented.

Under the contract, [Cybersoft](#) will initially supply [Primero software](#) for point of service and free and reduced meal application approval and related professional and systems integration services. Primero will simplify product upgrades, reduce staff training to a few core products, and provide portable staff and student accounts accessible at school districts throughout the state.

"With one software suite implemented statewide, Primero will simplify financial management by automating the budgeting process and make it easy to integrate with statewide systems," said Richard Goff, WV Executive Director, Office of Child Nutrition. "We anticipate that Federal reimbursements to West Virginia will expand, claims will reach school districts faster than ever, and accountability and compliance will improve."

This innovative statewide project will raise the bar for use of technology in the administration of K-12 child nutrition programs. Cybersoft's Primero technology assists food service programs by increasing student participation and enabling them to provide cost-effective, nutritious meals. Primero's advanced features speed students through meal lines, providing them with more time to eat and ready to return to class on time. Cybersoft's [ParentOnline](#) service provides parents with the ability to make meal payments for their children and view their food choices anytime over the Internet. With Cybersoft solutions, school districts achieve high accountability and rest easy knowing that they are always audit-ready.

"We are very excited to partner with WVDE on this first-of-its-kind project," said Ray Barger, Director of Sales and Marketing at Cybersoft Technologies. "Statewide implementation of a single, integrated Primero product suite, complemented by superb Cybersoft customer service, will provide outstanding benefits to the State of West Virginia, its school districts, as well as its many communities."

With the new system, WVDE school cashiers can better determine at the time a student's meal is served whether he or she has special nutritional or medical needs or qualifies for free or reduced-priced meals. In addition, parents can access online records of their child's cafeteria meal purchases and eating habits, be able to set up accounts to pay for meals, and block the use of account funds to buy foods in the cafeteria that they don't want their child to eat.

About Cybersoft

Cybersoft is the leader in providing innovative software and related services for K-12 school district child nutrition departments. Primero products deliver outstanding results for USDA-based child nutrition programs in school systems nationwide. Each school day, Primero's advanced features help food service professionals deliver nutritious meals at affordable prices to over one million students.

The Primero suite includes point of service, accountability, online payment system, meal application eligibility (scanning and online), menu planning and nutrient analysis, production management, inventory management, warehouse distribution, central production, financials, temperature monitoring, and time management. For more information, visit www.cybersoft.net.

About the West Virginia Department of Education

The West Virginia Department of Education manages a large US school system covering over 24,000 square miles and oversees instruction of over 300,000 students. For more information, visit the West Virginia Department of Education Child Nutrition website at <http://wvde.state.wv.us/nutrition>.

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